

(A)

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1) (CALLER)

You are a colleague of Hannah Booth. You would like to ask Richard Dawson for the company name and phone number of someone called Kevin Kim in South Korea who he mentioned to Hannah Booth.

2) (RECEIVER)

You are a colleague of Mark Wheeler. Explain to the caller that Mark Wheeler is in a meeting. Ask if you can help the caller. Explain that you have the price list: the price of plugs (reference number MS/74/07) is £24.99 per ten.